

**Job Title:** Cricket Helpdesk Officer  
**Organisation:** InteractSport UK  
**Pay Rate:** £11 - £14 per hour  
**Location:** UK based – Remote  
**Contract Type:** Casual Zero Hour Contract  
**Closing Date:** TBC

Exciting opportunities are available to join InteractSport within our Product Services team as *Cricket Helpdesk Officers*. The role responsibilities include support services for our suite of competition management applications, our match day video products (FrogBox), video and data editing, and active involvement in monitoring our live cricket products, all from the comfort of your own home.

**The requirements for this role are as follows:**

- Proven experience of excelling in a customer support or IT Helpdesk role.
- Keen interest and in depth understanding of the sport of cricket.
- Ability to problem solve and work well within a team.
- An honest and personable character.
- Access to a suitable home workspace with laptop/computer and reliable internet.
- Must be eligible to work in UK.
- Availability to work 3-4 hours shifts on BOTH Saturdays and Sundays from April through to September.

**Desirable attributes that we are seeking:**

- An in-depth understanding of club cricket in the UK, including the Play-Cricket platform.
- Experience using the Play-Cricket Scorer App.
- Experience setting up onsite video capture/streaming kits.

**We offer:**

- A perfect opportunity to work for a world class sports data and technology company.
- Regular weekly shifts during the summer based on your performance.
- Full, in-depth training into our products prior to shifts starting.

We are seeking candidates located in the UK, in a role that will see you working from your home. You will be required to work 3-4 hour shifts on Saturdays and Sundays with the occasional midweek evening shift from April through to September. Please do not apply for this role if you cannot commit to casual work shifts at weekends throughout the cricket season.

**To apply:**

Please send your CV and cover letter to [jobsincricket@mail.com](mailto:jobsincricket@mail.com)

Only shortlisted applicants will be contacted.